



BROOKS B. SHUMATE

(410) 458-6600 | bshumate@itexpansion.com | www.itexpansion.com/resume

Summary

Computer scientist and visionary with over 25 years of proven experience delivering cutting edge solutions to both public and private sectors within the Baltimore/Washington Metropolitan area. Dynamic background with strong leadership, project management and hands-on technical ability. Strong work ethic, meticulous to detail and great communicator.

Education

MBA in Management Information Systems, Johns Hopkins University
BS in Business Administration - Marketing, Towson University

Technical Skills (SME)

Hardware / Software / Networking / Methodology Subject Matter Expertise includes: Smart Phones, Tablets, Dell Desktops and Laptops, Cisco Appliances, Microsoft Windows O/S, Project, Visio, Office (Outlook, Access, Word, Excel & PowerPoint), Google Apps, Adobe Suite, IEEE 802.11, DHCP, TCP, IPv4, IPv6, Symantec, McAfee, Systems Analysis & Design, Business Process Reengineering, SDLC, OSI Model, ITIL, Object-Oriented and Parallel Programming Concepts.

Accomplishments

CONSULTING - Independent Contractor and Freelance

ITeX, DOT, APG, DISA, UPS

Operations: Help Desk Engineer, Management Information Services, IT Strategy Consultant, Logistics

Networking: Hardware Infrastructure, Systems Integration, Security Analyst, Disaster Recovery

Development: Software Application Programs, Ecommerce, Business Architecture, Web Design

TEACHING – Professor and Coach

TU, CCBC, DHR, BCCC and Non-Profit Organizations

Training: Seminars, Distance Education, Information Delivery Systems, Instructional Design

BANKING – Stock Broker and Help Desk

UBS, IMF, Schwab, Legg, TRowe

Account manager, global wealth management, financial planning and tech support.

CUSTOMER SERVICE – Marketing and Client Relationships

IBM, Ricoh, Uber, DP Solutions

Market h/w, s/w and Enterprise Resource Planning (ERP) systems.

Innovation

Strategic
Planning

Systems
Integration

Organization

Analysis

Problem
Solving

Critical
Thinking

Decision
Making

Financial
Projections

Team
Building

